



HP OfficeJet Pro 9020 All-in-One Printer

The ultimate in productivity: rapid speeds, full-ream paper capacity



A revolutionary smart printer – even for high-volume jobs. Help save time with Smart Tasks shortcuts,¹ and get one-pass, two-sided scanning. Print and scan from your phone,¹ and count on seamless connections and best-in-class security.^{2,3}

Dynamic security enabled printer. Only intended to be used with cartridges using an HP original chip. Cartridges using a non-HP chip may not work, and those that work today may not work in the future. Learn more at: <http://www.hp.com/go/learnaboutsupplies>

Highlights

- 3-year HP warranty at no extra cost
- Print, copy, scan, fax
- Up to 24 ppm black, up to 20 ppm colour
- Automatically scan both sides of page at the same time
- Create editable, searchable documents with Smart Tasks
- 2 x 250-sheet input tray, 100-sheet output tray
- Single pass two-sided scanner

Designed to save you time

- Eliminate steps in repetitive tasks, using Smart Tasks.¹ Scan to the cloud, email, and more – in a tap.¹
- Create editable, searchable documents scanning from your phone or printer, using Smart Tasks.¹
- Work fast and hands-free with the 35-page auto-feeder. Quickly scan both sides of a page at once.
- Take on high-volume jobs with confidence, using two 250-sheet paper trays that fit a full ream of paper.

Freedom to work anywhere

- Connect to cloud-based printing with Wi-Fi™ or your cellular network to print from anywhere.¹
- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.¹
- Get high-quality scanning, and share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.¹
- Get notifications when printing, scanning, or copying from your smartphone.¹

Best-in-class security,³ reliable connections

- Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.²
- Get best-in-class security to help protect devices, data, and documents.³
- Count on chatbot support and helpful notifications with the HP Smart app.¹
- Easily share resources – access and print with wireless and Ethernet networking.²

Ordering ink has never been easier

- Print more pages and change cartridges less often with Original HP high-yield cartridges.⁴
- Create vibrant, professional-quality colour graphics, ideal for office use and presentations.
- Get rich black text for all your business documents.

Technical specifications

Functions	Print, copy, scan, fax
Print technology	HP Thermal Inkjet
Print speed	Black (A4, ISO): Up to 24 ppm; Colour (A4, ISO): Up to 20 ppm;
First page out	Black (A4, ready): As fast as 9 sec; Colour (A4, ready): As fast as 10 sec;
Print resolution	Black (best): 1200 x 1200 rendered dpi; Colour (best): Up to 4800 x 1200 optimised dpi on HP Advance Photo Paper 1200 x 1200 dpi input;
Monthly duty cycle	Up to 30,000 pages A4; Recommended monthly page volume: Up to 2,000
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On
Standard print languages	HP PCL3 GUI
Print area	Print margins: Top: 3.3 mm, Bottom: 3.3 mm, Left: 3.3 mm, Right: 3.3 mm; Maximum print area: 216 x 356 mm
Borderless printing	Yes, on photo paper only, 210 x 297 mm (A4)
Print cartridges number	4 (1 each black, cyan, magenta, yellow)
Multitasking supported	Yes
Duplex printing	Automatic (standard)
Copy speed	Black (A4, ISO): Up to 23 cpm; Colour (A4, ISO): Up to 17 cpm
Copier specifications	Copies: Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Tray Select; Enhancements; Maximum number of copies: Up to 99 copies; Copy resolution: Up to 600 dpi; Reduce/Enlarge: 25 to 400%
Scan speed	Normal (A4): Up to 15 ipm (200 ppi, black and white); Up to 8 ipm (200 ppi, colour); Duplex (A4): Up to 15 ipm (200 ppi, black and white); up to 6 ipm (200 ppi, colour)
Scan file format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Scanner specifications	Scanner type: Easy slide-off glass, single-pass ADF; Scan input modes: Front-panel: scan, copy, fax; Software; Mobile apps; Twain version: Version 2.2; Scan size maximum (flatbed, ADF): 215.9 x 297 mm; Optical scan resolution: Up to 1200 dpi
Scanner advanced features	OCR (Optical Character Recognition); Smart Taks shortcuts: 1-click customisable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, OneDrive, email recipients, print
Scannable area	Maximum media size (flatbed): 215.9 x 297 mm; Minimum media size (ADF): 127 x 127 mm; Maximum media size (ADF): 215 x 355 mm
Bit depth/ Grey scale levels	24-bit / 256
Digital sending	Standard: Scan to E-mail; Scan to network folder; Scan to SharePoint; Scan to thumb drive;
Fax	Yes, colour,
Fax specifications	Fax memory: Up to 100 pages; Fax resolution: Standard: 203 x 98 dpi; Fine: 203 x 196 dpi, 256 levels of grey;
Fax smart software features	Digital Fax; Fax to PC is available with Windows; Visit http://www.hp.com/support to download the latest software
Processor speed	1.2 GHz
Connectivity	Standard: 1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11b/g/n; 2 RJ-11 modem ports; Optional: No;
Wireless	Yes
Mobile printing capability	Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart
Network capabilities	Yes, via built-in Ethernet, wireless 802.11b/g/n
Memory	Standard: 512 MB; Maximum: 512 MB
Number of paper trays	Standard: 2; Maximum: 2
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy

Media size	Custom (metric): Tray 1: 76.2 x 127 to 215.9 x 355.6 mm Supported (metric): A4; A5; A6; B5 (JIS); Envelope (DL, C5, C6); Card
Input capacity	Standard: Up to 250 sheets Maximum: Up to 500 sheets ADF: Standard, 35 sheets
Output capacity	Standard: Up to 100 sheets Envelopes: Up to 10 envelopes Labels: Up to 30 sheets Cards: Up to 30 cards Maximum: Up to 100 sheets
Compatible operating systems	Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016
Minimum system requirements	Windows: Windows 10, 8.1, 8, 7; 1 GHz 32-bit (x86) or 64-bit (x64) processor; 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer Mac: OS X v10.11 El Capitan; MacOS Sierra v10.12 (previously OS X); MacOS High Sierra v10.13; MacOS Mojave v10.14; 1.5 GB available hard disk space; Internet access; USB
Software included	HP Printer Software, shop for Supplies Online
Printer dimensions (W x D x H)	Minimum: 437 x 396.3 x 318.3 mm; Maximum: 437 x 547 x 318.3 mm;
Package dimensions (W x D x H)	496 x 377 x 489 mm
Printer weight	12.02 kg
Package weight	15.06 kg
Operating environment	Temperature: 5 to 40°C Humidity: 25 to 75% RH
Storage conditions	Temperature: -40 to 60°C
Acoustics	Acoustic power emissions: 7.0 B(A) (printing at 21 ppm)
Power	Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz; Consumption: Up to 30 watts (Printing), 5.80 watts (Ready), 1.22 watts (Sleep), 0.08 watts (Manual-Off); Typical Electricity Consumption (TEC): 0.258 kWh/Week; Power supply type: Internal (Built-in) Universal Power Supply;
Certifications	CISPR 32:2012/EN 55032:2012 Class B; CISPR 24:2010/EN 55024:2010; EN 61000-3-2:2014; EN 61000-3-3:2013; EN 301 489-1 (V2.1.1.2017), EN 301 489-17 (V3.1.1 2017) ENERGY STAR® qualified; EPEAT® Silver
Country of origin	Made in Thailand
Control panel	6.75 cm (2.65 in) touchscreen control panel with CGD (Colour Graphic Display); 3 buttons: (home, help, back)
What's in the box	1MR78B: HP OfficeJet Pro 9020 All-in-One Printer; HP 963 Setup Black Ink Cartridge (~1,000 pages); HP 963 Setup Cyan Ink Cartridge (~700 pages); HP 963 Setup Magenta Ink Cartridge (~700 pages); HP Setup 963 Yellow Original Ink Cartridge (~700 pages); No CD flyer; Ink caution flyer; Power cord; Setup poster; Reference guide
Supplies	3JA23AE HP 963 Cyan Original Ink Cartridge 3JA24AE HP 963 Magenta Original Ink Cartridge 3JA25AE HP 963 Yellow Original Ink Cartridge 3JA26AE HP 963 Black Original Ink Cartridge 3JA27AE HP 963XL High Yield Cyan Original Ink Cartridge 3JA28AE HP 963XL High Yield Magenta Original Ink Cartridge 3JA29AE HP 963XL High Yield Yellow Original Ink Cartridge 3JA30AE HP 963XL High Yield Black Original Ink Cartridge 3JA31AE HP 967XL High Yield Black Original Ink Cartridge 3YP35AE HP 963XL 4-pack High Yield Black/Cyan/Magenta/Yellow Original Ink Cartridges
Service and Support	U6M82E HP 3 years Care Pack with Standard Exchange for OfficeJet Pro Printers - Ultra High U6M87E HP 3 years Care Pack with Return for Repair Hardware Support for OfficeJet Pro Printers - Ultra High (U6M82E: all EMEA countries except Nordics, ME, Africa, South Africa, Israel, Turkey, U6M87E: ME, Africa, South Africa, Israel, Turkey)
Warranty	One-year limited hardware warranty; Possibility to get 3 years warranty upon customer registration, under T&Cs http://www.hp.com/eu/warrantyextension ; 24-hour, 7 days a week Web support; Business hour phone support within warranty period

Footnotes

¹ Requires the HP Smart app download. For details on local printing requirements see <http://hp.com/go/mobileprinting>.

² Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

³ Compared to the majority of competing in-class consumer colour desktop inkjet all-in-ones <€299. Keypoint Intelligence - Buyers Lab 2018 research study commissioned by HP based on research survey of printer manufacturers' published specifications, sustainability reports, and press releases as of 12/15/2018 and not confirmed by lab testing. Market share as reported by IDC CYQ3 2018 Hardcopy Peripherals Tracker, 2018Q3 Release. AIO with best in-class security features based on review of published embedded security features of competitive in-class models and defined as offering business-class, multi-point security, including but not limited to: encryption at the level of data, device, network, document; enterprise-class Wi-Fi security; and secure printing. For more details, see <http://www.keypointintelligence.com/HPOfficeJetPro>.

⁴ Based on HP 962XL High Yield Black and colour Original Ink Cartridges. High-yield ink cartridges not included; purchase separately. For more information, see <http://hp.com/go/learnabouthsupplies>. Less cost per page compared with manufacturer recommended street price and published page yield of standard-yield HP 962 Original Ink Cartridges. Actual pricing may vary.



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